

S E R V I C E N O T E

SUPERSEDES: NONE

**4396B RF Network/Spectrum/Impedance Analyzer**

Serial Numbers: JP1KE00000 / JP1KE00384

**No display when power is on.**

**Duplicate Service Notes:**

- 4291B-06
- 4352B-08
- 4395A-07

**To Be Performed By:** Agilent-Qualified Personnel

**Parts Required:**

P/N	Description	Quantity
0950-3246	A40 Per-Regulator	1

**Situation:**

The A40 Pre-Regulator does not perform to published specifications. The LCD display malfunctions. Also, the fan does not run when the 4396B is turned on. This is Power Supply Sequence shutdown problem.

**Solution / Action:**

Check the A40 Pre-regulator of Power Supply Troubleshooting using the Service Manual. Defective A40 pre-regulator should be replaced with a new A40 pre-regulator.

DATE: July 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: KW	ENTITY: 3355	AGILENT RESPONSIBLE UNTIL: July 2001	
		ADDITIONAL INFORMATION:	